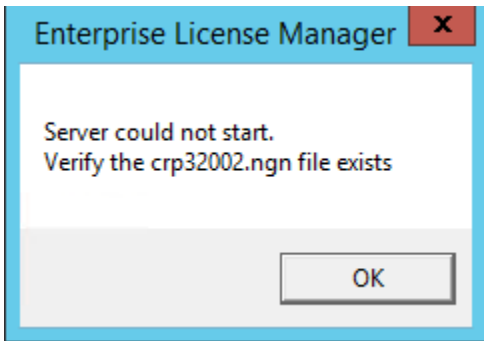


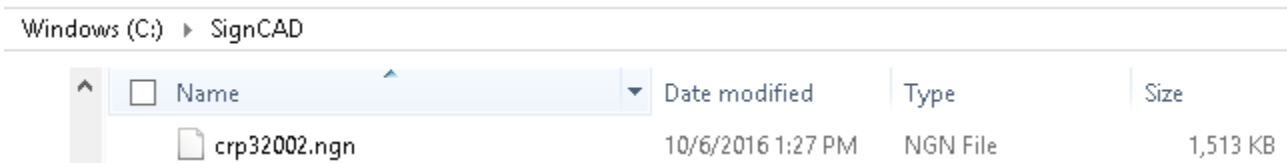
**Issue – SignCAD Enterprise License Manager gives a “Server could not start. Verify the crp32002.ngn file exists” error**



**Solution – Find the missing or quarantined crp32002.ngn file**

The crp32002.ngn is necessary in order to run the licensing used by SignCAD and you will not be able to successfully use SignCAD without this file.

The crp32002.ngn file should be in your SignCAD folder as shown below:



If the file is missing, reinstall SignCAD at the server. Otherwise, check to see if the file is under quarantine by Anti-Virus software and remove it from quarantine.

