Upgrading a Single User Install of SignCAD® to V8.693

(For customers with V8.691 or V8.692 installed)

CD KEY: S3210-C3210

1. Select single install and follow the defaults to install into the C:\SignCAD folder to keep your existing license.

2. Reboot the computer after installation.

3. Please make sure that users have full permissions to the C:\SignCAD and C:\Program Files\Borland\Common Files\BDE folders.
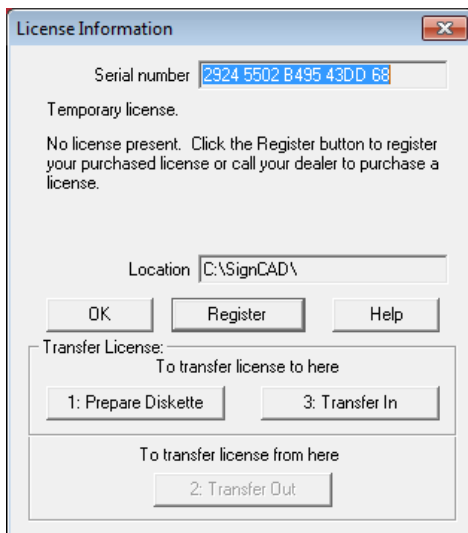
Upgrading a Single User Install of SignCAD® to V8.693

(For customers with other versions of SignCAD installed)
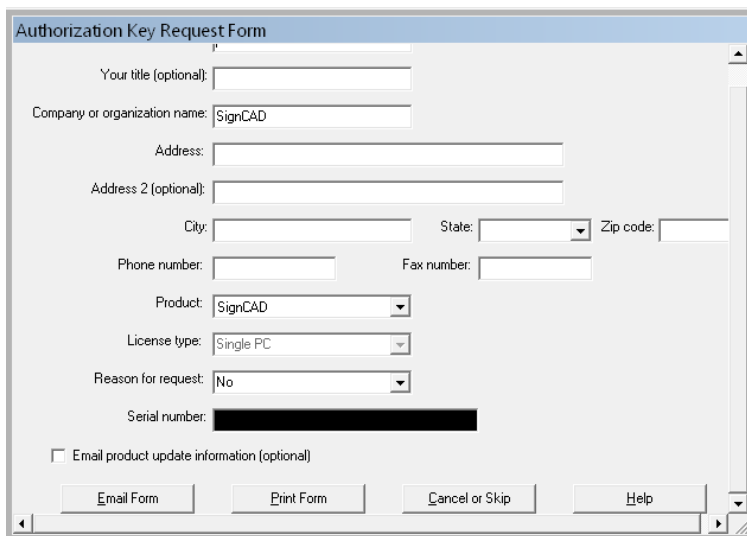
IMPORTANT: Before installing SignCAD V8.693, please uninstall your existing version of SignCAD, manually delete the SignCAD folder (C:\SignCAD) and any signcad.ini or signcad_template.ini files found in the C:\Windows folder.

CD KEY: S3210-C3210

1. Select single install and follow the defaults to install into the C:\SignCAD folder.

2. Reboot the computer after installation.

3. Double click on the SignCAD icon on your desktop and click OK to the "License authorization not present" message.   A License Information dialog box with a serial number will appear.

4. **Please e-mail the serial number to support@signcad.com to obtain your authorization code. Please mention in your e-mail that you are authorizing a single install.**

5. **When you receive your authorization code, press the Register button. In the Authorization Key Request Form, scroll to the bottom and pick the Cancel or Skip button.**

6. **You will then see a place for the Authorization key in the License Information dialog box. Enter the authorization key you received and press OK.**
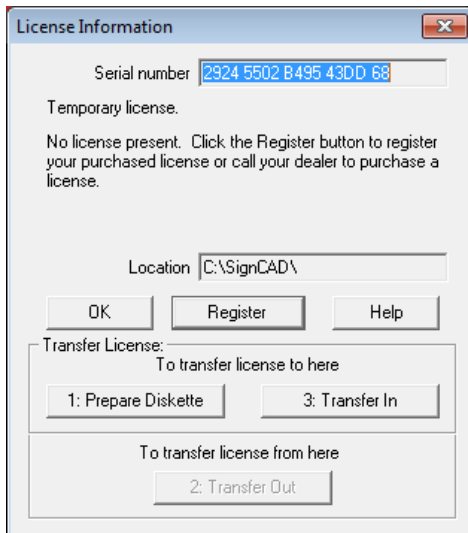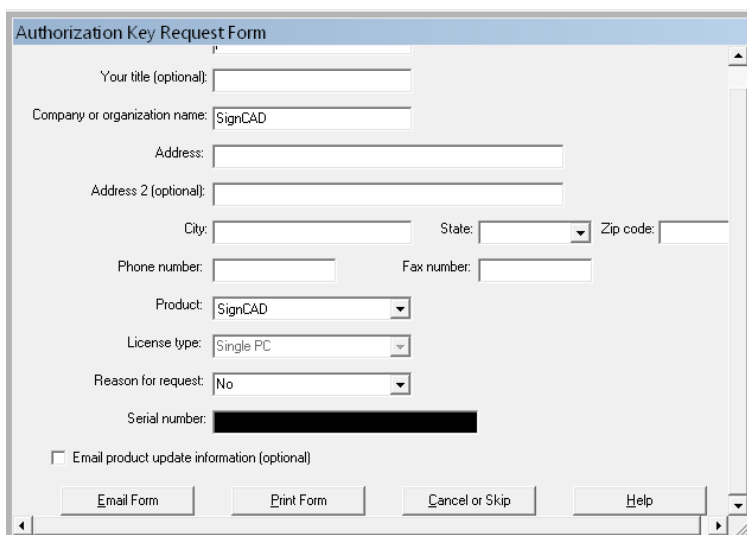

7. **You should then receive the message, "License key is entered and registration is complete."**

8. **Please make sure that users are given full permissions to the C:\SignCAD and C:\Program Files\Borland\Common Files\BDE folders.**

SignCAD® Single User Instructions – new install

1. **Select single install and follow the defaults to install into the C:\SignCAD folder.**

2. **Reboot the computer after installation.**

3. **Double click on the SignCAD icon on your desktop and click OK to the "License authorization not present" message.   A License Information dialog box with a serial number will appear.**

4. **Please e-mail the serial number to support@signcad.com to obtain your authorization code. Please mention in your e-mail that you are authorizing a single install.**

5. **When you receive your authorization code, press the Register button. In the Authorization Key Request Form, scroll to the bottom and pick the Cancel or Skip button.**

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6. You will then see a place for the Authorization key in the License Information dialog box. Enter the authorization key you received and press OK.

7. You should then receive the message, "License key is entered and registration is complete."

8. Please make sure that users are given full permissions to the C:\SignCAD and C:\Program Files\Borland\Common Files\BDE folders.

How to solve "unable to start database engine" message (You must be logged in as Administrator to make these changes):

1. Go the **Control Panel** and select the **BDE Administrator icon**
2. Select the **Configuration** tab
3. Select **drivers**
4. Select **native**
5. Select **Paradox**
6. On the upper right hand side you will see **NET DIR**: type or browse to (C:\SignCAD\Stds) in the line to the right of the Net Dir. (This location is where the pdoxusrs.net file is setup)
7. Select **object** on your toolbar
8. Select **apply** and it will say saving all edits to paradox
9. Select **ok** to that and then reboot your machine

Please call 1-800-722-6997 or e-mail support@SignCAD.com with any further questions.